

Dear Rusty, Steve, et al @ C&D Auto,

8/19/11

Thank you really doesn't say enough. Your service, and your over-the-top generosity has been an amazing blessing to our family this week.

When we realized something needed to be done with our van more immediately than we had planned, it was a major concern to us. We were only in Melbourne so that we could drop our kids with their grandparents; we were headed back home to Kissimmee for a doctor's appointment in anticipation of test results that would require significant treatment cost. The cost of car repairs was a big deal.

Your call on ^{Wednesday (the week together!)} Thursday with news of the additional repairs came 2 hours before the doctor's appointment. We were at a loss - not knowing how we were going to be able to cover repairs and treatment, which is why we decided against the transmission repairs. Your call-back with your generous offer - and your personal concern for the safe operation of our vehicle - left us speechless. Who does that?? Apparently you do. And you blessed us at a time of high stress. Thank you so much.

We are limited financially, but wanted to say a more tangible thanks. Dana works for Disney, and we were

able to get some complimentary passes. They are good for all 4 Disney parks and allow you to enter as many parks as you like during your day there. It is not nearly enough to tell you what your integrity, kindness, and generosity have meant to us. We hope you will enjoy a short break from your hard work.

With Sincere Thanks,
Dan & Bucky James